Quality Systems Manual

ISO9001:2008

Prepared By:_____ **Date:** 06/28/2013
President

Approved by: _____ **Date:** 06/28/2013
Quality Assurance Manager

Introduction

Cal-Tron Corp has developed and implemented a Quality Management System (QMS) in order to document the company's best business practices, better satisfy the requirements and expectations of its customers and improve the overall management of the company.

The QMS of Cal–Tron Corp meets the requirements of the international standard ISO9001:2008. This system addresses the, production and assemblies of the company's products.

The manual is divided into eight sections that correlate to the QMS sections of the ISO 9001:2008 format. Each section begins with a policy statement expressing Cal-Trons' obligation to implement the basic requirements of the referenced QMS section. Each policy statement is followed by specific information pertaining to the procedures that describe the methods used to implement the necessary requirements.

This manual describes the QMS, delineates authorities, inter-relationships and responsibilities of the personnel responsible for performing within the system. The manual also provides procedures or references for all activities comprising the QMS to ensure compliance to the necessary requirements of the standard.

This manual is used internally to guide the company's employees through the various requirements of the ISO9001:2008 standard that must be met and maintained in order to ensure customer satisfaction, continuous improvement and provide the necessary instructions that create an empowered work force.

This manual is used externally to introduce our QMS to our customers and other external organizations or individuals. The manual is used to familiarize them with the controls that have been implemented and to assure them that the integrity of the QMS is maintained and focused on customer satisfaction and continuous improvement.

Quality Manual Distribution

All QMS documentation including this manual, procedures, forms, attachments, and work instructions will be made available to Company personnel via hard copy.

Access to this Quality Manual will be made available to Customers, suppliers, and Regulatory Agencies by request through hard copies and or/electronic distribution.

Section 1: Purpose/Scope

1.1 General

Mission

The purpose of this quality manual is to establish and state the general policies governing Cal-Tron Corporation's Quality Management System. These policies define management's intentional provision for managing our operations and activities in accordance with the framework established by ISO 9001:2008. These are the top-level policies representing the company's plans or protocols for achieving quality assurance and customer satisfaction. All departmental or functional policies and written procedures must conform and parallel these policies. All changes to policies and procedures are required to be reviewed to ensure that there are no conflicts with these policies stated in this Quality Manual. We are dedicated to continuous improvement in customer satisfaction through a commitment to excellence in the production and support of world class, high quality, cost effective plastic related parts.

Scope

The policies stated in this manual apply to all operations and activities at Cal-Tron Corporation

The scope of Cal-Tron Corporation activities under ISO 9001 is:

a full service plastic injection mold manufacturing company. The company offers complete service from tool modification in the machine shop, to plastic injection molding and secondary operations. It is the responsibility of all department managers to help define, implement, and maintain the procedures required by this manual and to ensure all processes conform to these requirements. It is the responsibility of all employees to follow procedures that implement these policies and to help strive for continuous improvement in all activities and processes.

Exclusion: 7.3 Design and Development

Reason for the exclusion: Cal-Tron Corp does not design product. Its product manufacturing is based on the product design that it receives from its customers.

Section 2: Normative Reference

The following documents were used as reference during the preparation of the QMS:

- ISO9001:2008 Quality Management Systems
- AS9102 Aerospace First Article Inspection Requirement

Section 3: History and Introduction

65 Years of Solutions

Cal-Tron Corporation is a small, third generation, family owned business with over 65 years of experience in the field of custom injection molding. We have built our reputation through our commitment to excellence in customer satisfaction. We know your success depends on our performance. Our staff is dedicated to complete customer service and support. Only through our commitment to high quality products and service do we achieve our goal of your satisfaction. Even a seemingly simple component may contain unforeseen and undesirable characteristics that can affect its production, performance or cost. We like to work closely with our customers from the initial conception through final design. This involvement allows us the opportunity, if necessary, to make recommendations that may improve the performance of the product. From initial design to production requirements, we built our business by successfully solving injection molding problems.

Section 4: Quality Management System

4.1 General Requirements

Cal-Tron Corporation has established, documented, and implemented a QMS in accordance with the requirements of ISO9001:2008. The system is maintained and continually improved through the use of the quality policy, quality objectives, audit results, analysis of data, corrective and preventive action and management review.

The QMS addresses customer and applicable statutory and regulatory requirements.

To implement systems for the QMS as:

- Determined the processes needed for the QMS and their application throughout the organization,
- Determined the sequence and interaction of these processes, and illustrated them on the Process Flow Diagram;
- Determined criteria and methods needed to ensure that the operation and control of the processes are effective, and documented them in quality plans, and work instructions;
- Ensured the continuing availability of resources and information necessary to achieve planned results and continual improvement of these processes;
- Established systems to monitor, measure (if applicable), and analyze these processes, and;
- Established processes necessary to achieve planned results and continual improvement of these processes.

4.2 Documentation Requirements

4.2.1 General

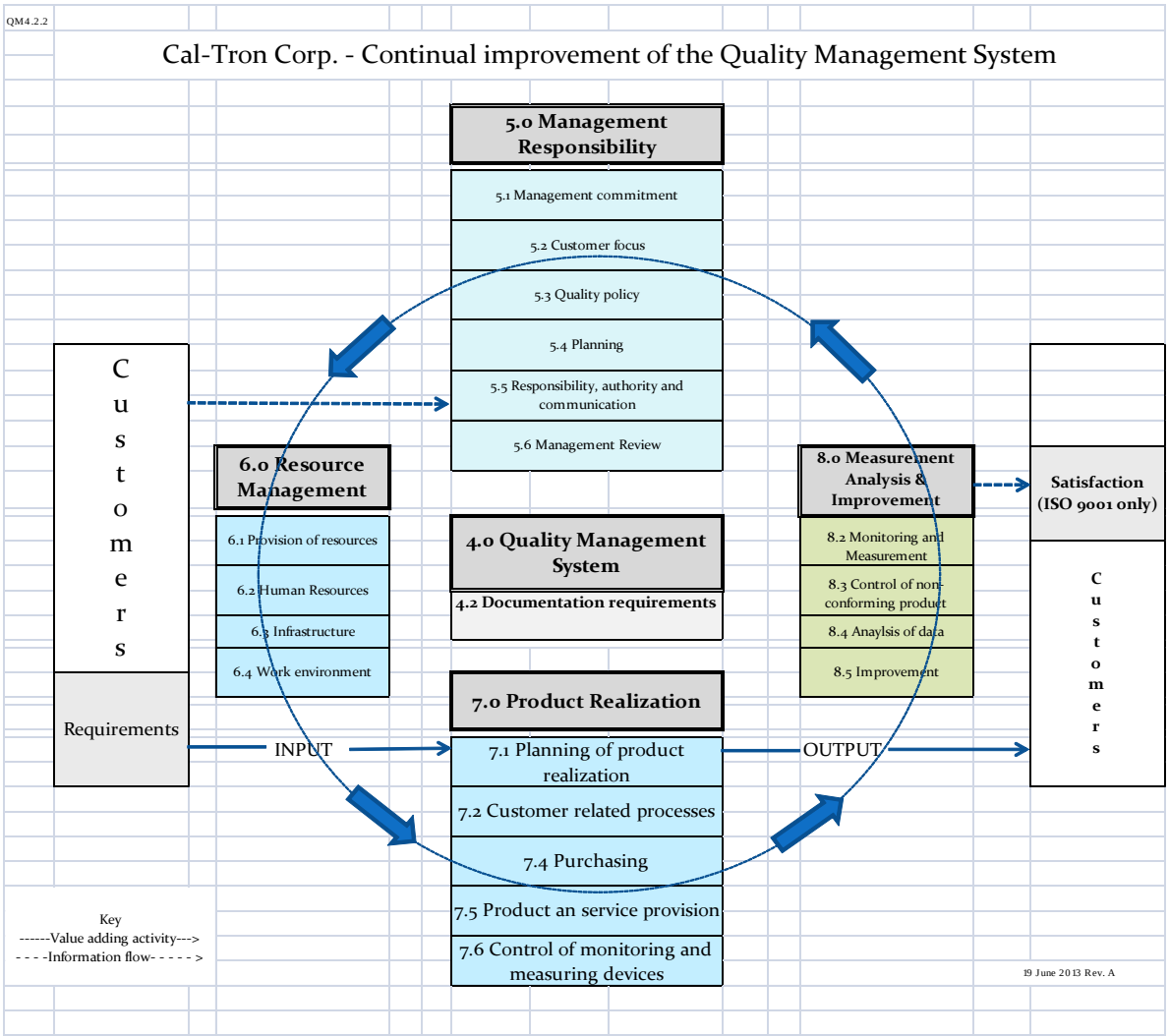
The QMS documentation includes:

- A documented Quality Policy and Quality Objectives,
- This Quality Manual
- Documented Procedures, work instructions, and records required by this ISO9001:2008 standard
- Documents, including records, identified as necessary to ensure the effective planning, operation and control of our processes

Cal –Tron Corp ensures that personnel have access to QMS documentation and are aware of relevant procedures.

4.2.2 Quality manual

This Quality Manual has been prepared to describe Cal-Tron Corp QMS. The scope and permissible exclusions of the QMS are described in section one of this manual. Each section of the manual references documented QMS procedures relating to the requirements outlined in that section. The QMS System Diagram below provides a description of the interaction between the processes of the QMS.



4.2.3 Control of documents

All of the QMS documents are controlled according to the Document Control Procedure. This procedure defines the process for:

- Approving documents for adequacy prior to issue
- Reviewing and updating as necessary and re-approving documents
- Ensuring that changes and current revision status of documents are identified
- Invalid and/or obsolete documents are promptly removed from all points of issue and use.
- When customer's furnished digital data is used for tooling, production or inspection, system controls are established in accordance with customer requirements.
- Ensuring that relevant versions of applicable documents are available at points of use
- Ensuring that documents remain legible and readily identifiable
- Ensuring that documents of external origin necessary for the planning and operation of the QMS are identified and their distribution controlled
- Preventing the unintended use of obsolete documents and to apply suitable identification to them if they are retained for any purpose.
- Any obsolete documents retained for legal and/or knowledge-preservation purposes are suitably identified.
- When a document is revised, the nature of the change is identified and/or referenced on the document or in an appropriate attachment.

4.2.4 Control of quality records

Quality records are maintained to provide evidence of conformity to requirements and of the effective operation of the QMS. The records, including those created by or maintained by suppliers, are controlled according to the Control of Quality Records Procedure. This procedure requires that quality records remain legible, readily identifiable and retrievable. The procedure defines the controls needed for identification, storage, protection, retrieval, retention time and disposition of quality records.

Section 5: Management Responsibility

5.1 Management commitment Top Management has been actively involved in implementing the QMS. It has provided the vision and strategic direction for the growth of the QMS, and established quality objectives and the quality policy.

To continue to provide leadership and show commitment to the improvement of the QMS, management will do the following.

- Communicate the importance of meeting customer, statutory, and regulatory requirements.
- Establish quality objectives
- Establish the quality policy.
- Conduct management reviews.
- Ensure the availability of resources.

5.2 Customer focus

Cal-Tron Corp strives to identify current and future customer needs, to meet customer requirements and exceed customer expectations.

Top Management ensures that customer requirements are understood and met, by requiring compliance with documented customer communication procedures.

Customer requirements are determined, converted into internal requirements, and communicated to the appropriate people in our organization.

Top Management will ensure that product conformity and on-time delivery performance are measured and that appropriate actions are taken if planned results are not, or will not be, achieved.

5.3 Quality policy

Cal-Tron Corp is committed to:

Quality: Providing quality products and services that meet or exceed the requirements of our internal and external customers, on time and every time**.**

Efficiency: Improving efficiency and reducing waste in our business processes.

Compliance: Meeting or exceeding applicable internal, regulatory and statutory requirements.

Continuous Improvement: Seeking and achieving continuous improvement in our products and services, and in the effectiveness of our management systems. It is the responsibility of each person working for or on behalf of Cal-Tron Corp to comply with this policy.

Top Management ensures that the quality policy is communicated to all employees. It is included in new employee training and training on the QMS, and is posted in prominent places throughout the facility to maintain high standards within our organization. Management reviews the quality policy at each management review meeting to determine the policy's continuing suitability for our organization.

5.4 Planning

5.4.1 Quality objectives

Quality objectives are established to support our organization's efforts in achieving our quality policy and reviewed annually for suitability. Quality objectives are measurable; and are reviewed against performance goals throughout the year.

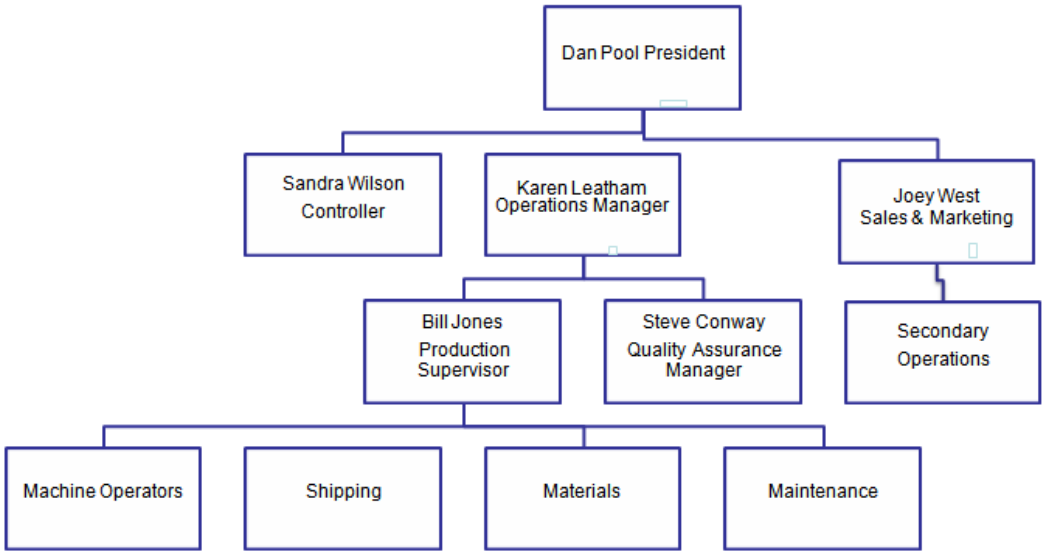
5.4.2 Quality management system planning

The quality system has been planned and implemented to meet our quality objectives and the requirements of 4.1 of the ISO9001:2008 standard. Quality planning takes place as changes that affect the quality system are planned and implemented.

5.5 Responsibility, authority and communication

5.5.1 Responsibility and authority

Organizational charts have been established to show the interrelation of personnel in the organization. Job descriptions define the responsibilities and authorities of the positions in the Company, and are reviewed and approved by top management for adequacy. These documents are available throughout the organization to help employees understand the responsibilities and authorities.



Within each functional area, employees have responsibility and authority to:

- Initiate corrective action to prevent the occurrence of product nonconformity
- Identify and record any product quality problems
- Initiate, recommend, or provide solutions through designated channels
- Control nonconforming product until the deficiency or unsatisfactory condition has been corrected.

PRESIDENT

The President has the ultimate authority and responsibility for ensuring the effectiveness and implementation of the QMS. Much of this is done while working in conjunction with members of the Management Review team and directors of the organization providing the vision and strategic direction for the growth of the QMS, and established quality objectives

and the quality policy.

To continue to provide leadership and show commitment to the improvement of the QMS, the President is responsible for the following:

- Communicate the importance of meeting customer, statutory, and regulatory requirements.
- Establish quality objectives and monitoring progress to ensure continued suitability and effectiveness of the quality system.
- Establish the quality policy.
- Conduct management reviews.
- Ensure the availability of resources.

MANAGERS AND SUPERVISORS

- Actively support those responsible for implementing and improving the quality system.
- Ensure this quality policy is fully supported, understood, implemented, and maintained at appropriate levels of their organizations.
- Ensure appropriate supporting procedures are documented and followed throughout their respective departments.
- Ensure adequate resources and prioritization; assign trained personnel to perform work and verification activities including internal audits, and work affecting product quality.
- When appointing a designee to act on their behalf for the purposes of any element of this quality system, ensure the person appointed is adequately trained and given sufficient organizational freedom and authority to execute the responsibility.

EMPLOYEES

- Understand and support the quality policy and the appropriate elements of the quality system for their areas of work
- Dedicate their efforts to the reduction, elimination and prevention of quality deficiencies
- Initiate action to prevent the occurrence of nonconformity's related to product, process, and quality system.

5.5.2 Management representative

The Quality Assurance Manager has been appointed by the President as the management representative. As management representative, he has the following responsibility and authority:

- Ensure that processes needed for the QMS are established, implemented and maintained.
- Report to Top Management on the performance of the QMS, and note needed improvements.
- Promote awareness of customer requirements throughout the organization.
- Act as a liaison with external parties such as customers or auditors on matters relating to the QMS and
- Resolve matters pertaining to quality issues
- Organizational freedom and unrestricted access to top management to resolve quality management issues.

5.5.3 Internal communication

Processes are established for communication within the organization. Methods of communicating the effectiveness of the QMS include department and management meetings, management review, circulation of minutes of management review meetings, internal audits, and other routine business communication.

5.6 Management review

5.6.1 General

Executive and Top Management review the QMS at management review meetings. This review assesses the continuing QMS suitability, adequacy and effectiveness, identifying opportunities for improvement and needed changes. Records are maintained for each management review meeting. Management reviews occur minimally once per quarter.

5.6.2 Review input

Assessment of the QMS is based on a review of information inputs to management review. These inputs include the following:

- Results of audits
- Internal/external Customer feedback
- Customer RMA's, (customer rejections)
- Process performance and product conformity

- Company level quality data/metrics
- Status of preventive and corrective actions
- Follow-up actions from previous management reviews
- Recommendations/opportunities for improvement
- Follow –up actions of previous management reviews,
- Changes that could affect the quality management system,
- Any quality concerns brought up by any member of the management team
- Performance of the suppliers,
- Financial effects of quality related activities and other factors which may impact the organization.
- Minutes are taken throughout the meeting to record meeting highlights, and action items which may require follow up.

5.6.3 Review output

During these review meetings, management will identify appropriate actions to be taken regarding the following issues:

- Improvement of the effectiveness of the QMS and its processes
- Improvement of product related to customer requirements
- Resource needs

Responsibility for required actions is assigned to members of the management review team. Any decisions made during the meeting, assigned actions, and their due dates are recorded in the minutes of management review.

Section 6: Resource Management

6.1 Provision of resources

Cal-Tron Corp has implemented a QMS that complies with the ISO9001:2008 standard. This implementation was achieved with management commitment and with sufficient resources for the implementation. To effectively maintain and continually improve the system, management determines and provides necessary resources.

6.2 Human resources

6.2.1 General

To ensure competence of our personnel, job descriptions have been prepared identifying the qualifications required for each position that affects conformity to product requirements. Qualifications include requirements for education, skills and experience. Appropriate qualifications, along with required training, provide the competence required for each position.

6.2.2 Competence, training and awareness

Qualifications are reviewed upon hire, when an employee changes positions or the requirements for a position change. The Human Resources Manager maintains records of employee qualifications. If any differences between the employee's qualifications and the requirements for the job are found, training or other action is taken to provide the employee with the necessary competence for the job. Training and evaluation are conducted according to the Training Request Form.

All employees are trained on the relevance and importance of their activities and how they contribute to the achievement of the quality objectives. Human Resources creates a Training Metrics Form and develops further training requests in an effort of on-going improvement.

6.4 Work Environment

A safe work environment suitable for achieving product conformance is maintained. Requirements are determined during quality planning. The work environment is managed for continuing suitability. Data from the quality system is evaluated to determine if the work environment is sufficient for achieving product conformance, or if preventive or corrective action related to the work environment is required

Section 7: Product Realization

7.1 Planning of product realization

Quality planning is required before new products or processes are implemented. The quality planning occurs takes according to the Planning of Product Realization procedure. During this planning, management or assigned personnel identify, as appropriate:

- The quality objectives and requirements for the product,
- Processes, documentation and resources required,
- Verification, validation, monitoring, measurement, inspection and test requirements,
- Criteria for product acceptance,
- Records needed to provide evidence that the product meets requirements(4.2.4)

The output of quality planning includes documented quality planning minutes, processes, procedures and work instructions.

7.2 Customer-related processes

7.2.1 Determination of requirements related to the product

Cal Tron Corp determines customer requirements before acceptance of an order. Customer requirements include those:

- Specified the customer including the requirements for delivery and post-delivery activities
- Not stated by the customer but necessary for specified use or known and intended use
- Statutory and regulatory requirements applicable to the product
- Additional requirements considered necessary by Cal-Tron Corp

Customer requirements are determined according to the Review of Customer Requirements Procedure.

7.2.2 Review of requirements related to the product

Cal-Tron Corp has a process in place for the review of requirements related to the product The review is conducted prior to Cal-Tron Corp committed to supply the product. The review ensures that:

- Product requirements are documented
- Contract or order requirements differing from those previously expressed are resolved
- Cal-Tron Corp has the ability to meet the defined requirements
- Records are maintained showing the results of the review and any actions arising from the review
- When product requirements are changed, Cal-Tron Corp communicates changes to relevant personnel and amends relevant documents
- Customer requirements shall be confirmed before acceptance

7.2.3 Customer communication

Cal-Tron Corp has implemented an effective procedure for communicating with customers in relation to:

- Product Information
- Enquiries, contracts and order handling, including amendments
- Customer Feedback including customer complaints

Appropriate communication channels are established to address any conflicting requirements in contract or purchase orders.

7.3 Design and Development (Not Applicable/Excluded)

Cal-Tron Corp currently does not provide design for its products, therefore the provisions of element 7.3 - does not apply.

7.4 Purchasing

7.4.1 Purchasing process

A documented procedure is followed to ensure that purchased product conforms to the specified purchase requirements. The procedure outlines the extent of control required for suppliers. Suppliers are evaluated and selected based on their ability to supply product in accordance with requirements as outlined in the procedure. Criteria for selection, evaluation and re-evaluation are documented in the procedure. Records of the evaluation and any necessary actions are maintained as quality records. One such factor in supplier selection and evaluation may be viewed as objective and reliable data from external sources (i.e. OASIS, ISO, etc.). The organization is responsible for the conformity of all products purchased from suppliers, including customer-designated sources.

The list of approved suppliers is maintained and updated in the database. As a part of suppliers' evaluation,

7.4.2 Purchasing information

Purchasing documents clearly describe the product ordered, including where applicable:

- Identification of the product to include quantity, cost and delivery date
- Requirements for qualifications for personnel
- Requirements for approval of product, processes and equipment
- Quality management system requirements
- Applicable regulatory requirements

The purchasing documents are reviewed to ensure the adequacy of requirements before orders are placed with the supplier.

7.4.3 Verification of purchased product

The Receiving Personnel, Material Handler, QC department, and/or Purchaser verify purchased items and materials for correctness. Verification records shall be maintained.

Should Cal-Tron Corporation or any of our customers decide to perform verification at the supplier's premises, the verification arrangements and method of product release shall be stated in the purchasing information.

7.5 Production and Service Provision

7.5.1 Control of production and service provision

Cal-Tron Corp plans and carries out production and service provision under controlled conditions according to a documented procedure.

Controlled conditions include, as applicable:

- The availability of information that describes the characteristics of the product
- Availability of documented procedures and work instructions,.
- Use of suitable production equipment
- The availability and use of monitoring and measuring equipment
- The implementation of monitoring and measurement processes
- The implementation of product release, delivery and post-delivery activities

7.5.2 Validation of processes for production and service provision

C

Cal-Tron Corp validates any processes for production and service provision where the resulting output cannot be verified by subsequent monitoring or measurement and as a consequence, deficiencies become apparent only after the product is in use or the service has been delivered. Validation demonstrates the ability of these processes to achieve planned results.

Cal-Tron Corp has documented the process for validation including:

- Defining criteria for review and approval of the processes,
- Approval of equipment and qualification of personnel
- Use of specific methods and procedures,
- Requirements for records
- Revalidation

7.5.3 Identification and traceability

Cal-Tron Corp identifies the product throughout product realization according to procedure. QP 7.0 Product realization.

Cal-Tron Corp maintains the identification of the configuration of the product in order to identify any differences between the actual configuration and the agreed configuration.

Product is identified with respect to monitoring and measurement requirements throughout product realization.

When acceptance authority media such as stamps, electronic signatures or passwords are used, Cal-Tron Corp establishes appropriate controls for the media. See quality procedure Stamp Control.

Cal-Tron Corp controls the unique identification of the product where ever traceability is a specified requirement and maintains records. Where appropriate, documented procedures describe methods used to establish and maintain the identity of product by suitable means, from receipt through delivery.

Where traceability is a specified customer requirement, Cal-Tron Corp maintains traceability records for all product produced for the contract as per a documented procedure, according to the level of traceability required by contract, regulatory/statutory, or other established requirements, the system provides for:

7.5.4 Customer property

Cal-Tron Corp exercises care with customer property while it is under the organization's control or being used. A process outlines the Identification, verification, protection and safeguarding of customer property provided for use. If any customer property is lost, damaged or otherwise found to be unsuitable for use, it is reported to the customer and records are maintained.

7.5.5 Preservation of product

Cal-Tron Corp has documented procedures for preserving the conformity of product during internal processing shipping to the intended destination in order to maintain conformity to requirements. This preservation includes identification, handling, packaging, storage protection and delivery. Preservation also applies to the constituent parts of a product

7.6 Control of monitoring and measuring equipment

Cal-Tron Corp has determined the monitoring and measurement to be undertaken and the monitoring and measuring equipment needed to provide evidence of conformity of product to determined requirements. A documented procedure outlines the processes used to ensure that monitoring and measurement can be carried out in a manner that is consistent with the monitoring and measurement requirements.

Where necessary to ensure valid results, measuring equipment is:

- Calibrated and/or verified at specified intervals, or prior to use, against measurement standards traceable to international or national measurement standards.

- Adjusted or re-adjusted as necessary
- Identified to enable the calibration status to be determined
- Safeguarded from adjustments that would invalidate the measurement result
- Protected from damage and deterioration during handling, maintenance and storage

Cal-Tron Corp maintains register monitoring and measuring equipment. The Quality Control Department takes appropriate action on the equipment and any product affected. Records of the results of calibration and verification are maintained.

Section 8: Measurement, Analysis and Improvement

8.1 General

Cal-Tron Corp plans and implements the monitoring, measurement, analysis and improvement processes as needed

- To demonstrate conformity to product requirements,
- To ensure conformity of the (QMS), and
- To continually improve the effectiveness of the (QMS).

8.2 Monitoring and Measurement

8.2.1 Customer Satisfaction

As one of the measurements of the performance of the QMS, Cal-Tron Corp monitors information relating to customer perception as to whether the organization has fulfilled customer requirements. Different forms of feedback are monitored and used for the evaluation of Customer satisfaction, which include:

- Product conformity
- On-time delivery performance
- Customer Scorecards
- Customer emails or other forms of communication
- Corrective Action Requests
- Customer Satisfaction Surveys

When deficiencies are identified by these evaluations, Corrective Actions/Preventive Actions for improvement are developed, implemented, and the results tracked.

8.2.2 Internal Audit

Cal-Tron Corp conducts internal audits at planned intervals to determine whether the QMS Conforms to the planned arrangements (see 7.1) which includes Customer contractual requirements, to the requirements of this International Standard, and to the Quality Management System (QMS) requirements established by the organization. is effectively implemented and maintained.

An internal audit procedure has been designed and implemented, and identifies an audit schedule based on the importance of the areas to be audited, as well as the results of previous audits. The audit criteria, scope, frequency, methods, responsibilities and requirements for planning and conducting audits, and for reporting and maintaining results, are defined and documented in the Internal Audit procedure.

The management responsible for the area being audited is responsible for ensuring that any necessary corrections and corrective actions are taken without undue delay to eliminate detected nonconformities and their causes. Follow-up activities include the verification of the actions taken and the reporting of verification results.

The correction and corrective action procedure ensures that responsible management takes timely action on deficiencies found during audits and that follow-up activities.Internal audit records will be maintained.(4.2.4)

8.2.3 Monitoring and measurement of processes

Cal-Tron Corp applies suitable methods for monitoring and, where applicable, measurement of the QMS processes. These methods demonstrate the ability of the processes to achieve planned results. When planned results are not achieved, correction and corrective action is taken, as appropriate. In the event of process nonconformity, the organization:

- Takes appropriate action to correct the nonconforming process,
- Evaluates whether the process nonconformity has resulted in product nonconformity, and
- Determines if the process nonconformity is limited to a specific case or whether it could have affected other processes or products
- Identifies and controls any nonconforming product in accordance with clause 8.3.

8.2.4 Monitoring and measurement of Product

Cal-Tron Corp applies suitable methods for monitoring and measuring the characteristics of the product to verify that products meet customer requirements. These stages are planned in our job traveler; corrective actions are taken, as appropriate in the event of process nonconformity.

The release of product and delivery of service to our customers are not released until the planned stages and reviews are completed.

8.3 Control of Nonconforming Product

Cal-Tron Corp ensures that product which does not conform to product requirements is identified and controlled to prevent its unintended use or delivery. The controls and related responsibilities and authorities for dealing with nonconforming product are defined in the Control of Nonconforming Product procedure.

8.4 Analysis of Data

Cal-Tron Corp determines, collects and analyses appropriate data to demonstrate the suitability and effectiveness of the QMS and to evaluate where continual improvement of the QMS can be made. The process for determining, collecting and analyzing this data is defined in the Management Responsibility procedure and Management Review . Appropriate data includes data generated as a result of monitoring and measurement and from other relevant sources.

The analysis of data provides information relating to:

- Customer satisfaction
- Conformance to product requirements
- Characteristics and trends of processes and products including opportunities for preventive action
- Suppliers

8.5 Improvement

8.5.1 Continual improvement

Cal-Tron Corp continually improves the effectiveness of the QMS through the use of the quality policy, quality objectives, audit results, analysis of data, corrective and preventive actions and management reviews.

8.5.2 Corrective action

Cal-Tron Corp takes action to eliminate the causes of nonconformities in order to prevent recurrence. Corrective actions are appropriate to the effects of the nonconformities encountered.

A documented procedure defines requirements for

- Reviewing nonconformities (including customer complaints),
- Determining the causes of nonconformities,
- Evaluating the need for action to ensure that nonconformities do not recur,
- Determining and implementing action needed,
- Records of the results of action taken
- Reviewing the effectiveness of corrective action taken.

8.5.3 Preventive action

Cal-Tron Corp determines action to eliminate the causes of potential nonconformities in order to prevent their occurrence. Preventive actions are appropriate to the effects of the potential problems.

A documented procedure defines requirements for:

- Determining potential nonconformities and their causes
- Evaluating the need for action to prevent occurrence of nonconformities
- Determining and implementing action needed
- Determine and implement action needed
- Records of results of action taken
- Reviewing the effectiveness of preventive action take

REVISIONS TO MANUAL

PURPOSE:

To maintain the current revision status of this manual, which accurately reflects the actual Quality Assurance methods, procedures and functions presently used by Cal-Tron Corp

REV.	DATE	REVISION DESCRIPTION
		ISO AS Systems
A	12/01/2012	Re-write complete manual to ISO9001:2008/AS9100 Rev C
B	05/17/2013	Re-write complete manual to ISO9001:2008:
C	05/28/2013	Removed sections: 5.6.2, 7.1 config, 7.1.1 thru 7.1.4, 7.2.2 Risk, 7.4.2 AS9100 Req., 7.5.1 AS9100 Req., 7.5.1.3 AS9100 Req., 7.5.1.5 AS9100 Req., Add 8.2.4 ISO9001:2008 Req.
D	06/28/2013	Re-write added QMS system diagram and Organizational Chart